

Agile Asset Management

“The more we work with Agiloft, the more things we find for it to do. It has become a running joke – whenever we have a problem to solve, say, a broken coffee maker, we say ‘Agiloft can fix that!’”

- Brian Pollock

DCG Systems

Agiloft provides a full lifecycle asset management solution for your software and hardware assets, and allows you to capture all the details of your assets. More importantly, it makes this information actionable by integrating it with other business processes such as service and change management.

Our drag and drop workflow editor, powerful business rules, and scheduled charts and reports help you to plan, monitor and control the full lifecycle of assets throughout your organization.

Benefits

- **Increase insight into asset reliability** with charts and reports that show the average number of problems for particular asset types by manufacturer or the average lifetime of a given asset type.
- **Reduce downtime** through better preventative maintenance. Agiloft helps direct your maintenance schedule by providing regular reports on assets due for scheduled maintenance, vendor support contracts about to expire, and so on.
- **Improve license control and auditability** by linking software assets to licenses. Agiloft keeps track of available licenses and notifies staff when license limits are about to be exceeded.
- **Reduce response times for asset support issues** by integrating with the support system. Support technicians can see all the details of any asset at a glance and access any standard solutions related to the asset, helping them to resolve the issue more quickly.
- **Manage all your IT assets** with a centralized repository of asset information. Link assets to other assets, users, teams, or any other records, for integrated IT process control and management.
- **Improve response times** with an asset management system that integrates with your service desk, so technicians can see the details of any asset at a glance.

Everything you need in one system

Awarded “Best Overall Value” three years in a row by Info-Tech Research Group.



Asset Polling automatically retrieves information from Switches, Routers and Servers without the need to install client software. It captures data such as the OS, installed software, RAM, hard drive capacity and free space. Coupled with configurable business rules and escalations, this provides a powerful tool for automating the management of IT infrastructure.

Support for WMI (Windows Management Instrumentation) allows the software and hardware configurations of Windows-based workstations and servers to be captured and updated automatically, eliminating human error and improving efficiency.

LDAP/MS Active Directory integration enables the automated polling and discovery of software assets without having to install any client software. This reduces administrative load and provides you with a centralized control facility.

Ticketing system integration dynamically displays the hardware and software configuration of your end users in help desk tickets or service requests that they submit.

A dynamic data model allows any set of asset parameters to be captured in the database and linked to other assets, users, teams or other records; providing integrated process control and management. Assets can be linked to vendor support contracts, licenses, and other objects in one-to-many or many-to-many relationships.

Barcode scanner integration provides inventory control over any class of asset, providing a 360 degree view of your company's systems and equipment.

Fully configurable charts and reports provide a robust management information system.

Email integration provides dynamic alerts for changes in asset status, upcoming expirations of service contracts, and much more.

Full auditability is provided via audit logs and history tracking that provide a description of every change made to the asset during its lifecycle.

For More Information

Contact Agiloft today at 1-888-727-2209, Ext. 1 or visit our website at <http://www.agiloft.com/asset-management.htm> to learn more about Asset Management.



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