

## Agile Workflow Management

Choose a solution that works the way you do and enjoy unlimited flexibility without the need for custom coding.

Agiloft has been providing complete workflow and process automation solutions for over a decade. Workflow management software should be an integral part of any business process automation.

However, "workflow" products have traditionally only provided a front end for visualizing business rules and processes, while requiring extensive custom coding and integration with a separate backend system to actually implement the workflow rules.

### The Complete Package

Agiloft provides a flexible and robust data model with a powerful workflow and business rules engine that enable it to map any business structure and automate the most complex business processes, all with *no need for custom code*.

Instead of providing an interface to create a workflow diagram that will still need to be built by programmers, Agiloft provides a drag-and-drop graphical workflow editor that builds and documents the workflow's actual behavior as you design it. As a result, new processes can be automated in record time, without programming.

### Benefits

- **Consolidate operations** under a single extensible framework that adapts to changing business needs without programming
- **Increase efficiency** by automating new business processes within days or even hours
- **Reduce manual errors** and eliminate duplication of effort by automatically integrating all processes with essential data such as employee and asset information
- **Eliminate risk:** It is easy to modify and expand the system as your business grows, so there is no risk of outgrowing the solution, and no cost to add new modules and functions

# Everything You Need

In a matter of hours, our team can set up a fully personalized demonstration of your toughest business process to prove that Agiloft can meet your needs.

Agiloft offers the complete package for a comprehensive Workflow solution:

**The graphical workflow editor** controls status and state transitions and can trigger the creation of task templates or approval workflows as needed for each business process.

**Configurable business rules** can validate data, send notifications, update data in linked records or external systems, run scheduled imports and exports, and more. Rules can be scheduled or triggered by events.

**Task templates** can be applied to any task or approval workflow type, whether parallel, sequential, or conditional. Required, optional, and ad hoc tasks and approvals are all supported.

**Powerful search functionality** includes historical searching and can find records which meet particular criteria. This is what often drives rule actions.

**Charts, reports, and dashboards** provide the insight and information you need, whenever you want it.

**Fine-grained access permissions** provide the control needed for widespread use throughout your organization. Permissions extend down to the field level, allowing you to give users exactly the access they need. Power users can define their own home pages with the links, charts, and searches that are most useful to them.

**LDAP/MS Active Directory** integration and single sign-on simplify access, while Web Services and REST APIs enable real-time integration with other enterprise systems.

**Full auditability** is provided through historical snapshots that display the entire record as it existed at any point in the past and audit logs that allow any event type to be captured.

## For More Information

Contact Agiloft today at 1-888-727-2209, Ext. 1 to learn more about Workflow Management, or visit <http://www.agiloft.com/workflow-management.htm>.



## About Agiloft

Over 2.5 million users at organizations ranging from small enterprises to U.S Government agencies and Fortune 100 companies depend on Agiloft's innovative applications for [Help Desk](#), [Contract Management](#), [Custom Workflow](#), and more. Agiloft specializes in automating processes that are too complex for competing vendors. Our best practice templates and agile technology ensure rapid deployment and a fully extensible system. For more information, visit <http://www.agiloft.com>.